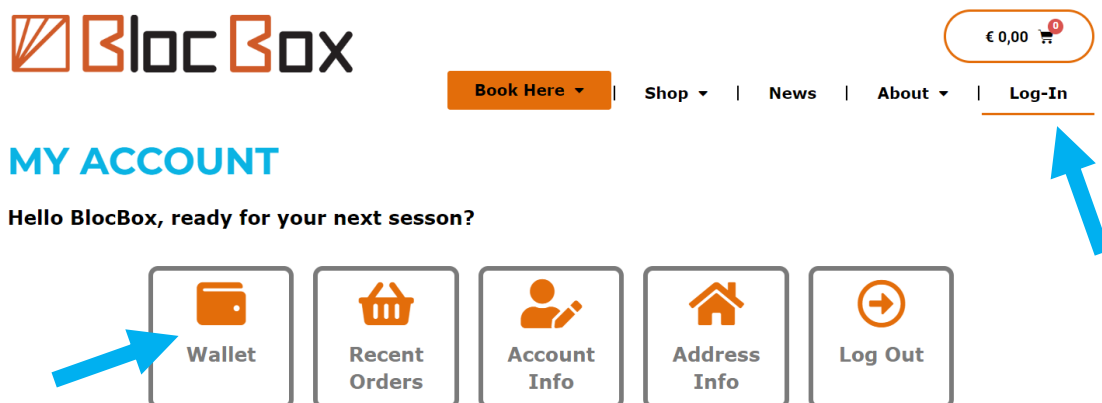


How the BlocBox Wallet works

To make sure that everyone can use our Wallet we want to give you a short introduction here!

Step 1: How to add money to your Wallet

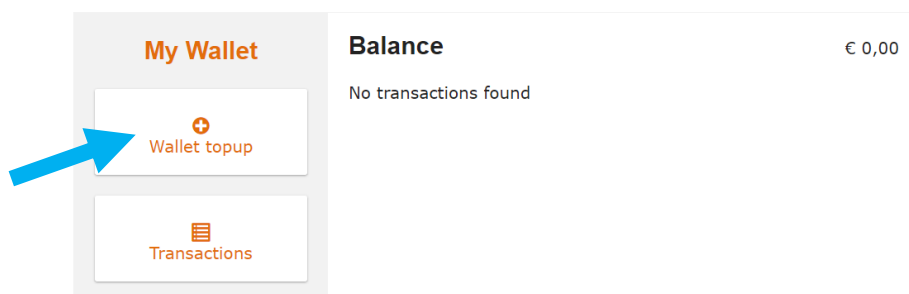
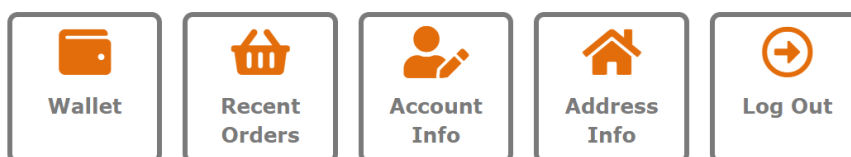
The first step is getting money in the Wallet so you can start using it. Adding money to your balance is called a topup. Go to the “My Account” page. This can be found by clicking on “Log-In” in the top right corner on the main page. Log-In to access your account. Now, select the Wallet button.



This button will open a small menu where you can see the transactions and your Wallet balance.

MY ACCOUNT

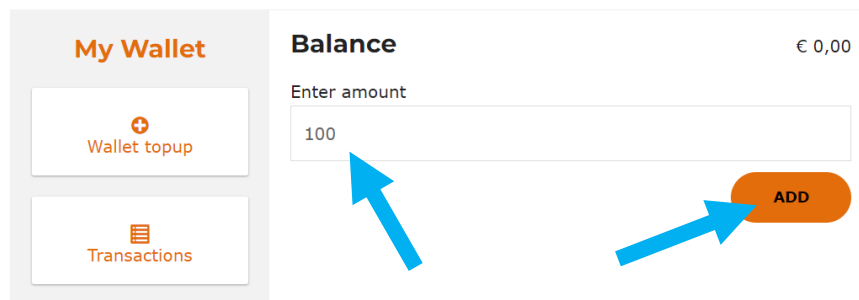
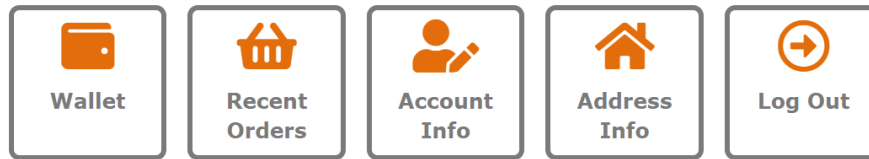
Hello BlocBox, ready for your next session?



Now select “Wallet topup” to add money to your balance. The following screen will appear:

MY ACCOUNT

Hello BlocBox, ready for your next session?



In here, you can enter an amount of money that you want to add to your balance. In this example €100,-. If you entered the balance select “ADD”. In the following step you will be guided to the normal “Checkout” page where you can execute the payment. After successful payment you will receive a confirmation mail.

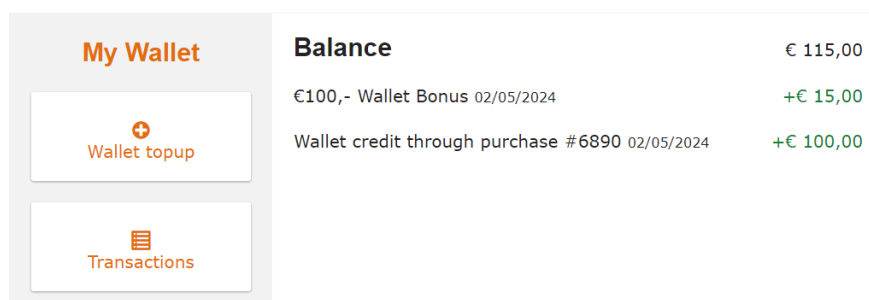
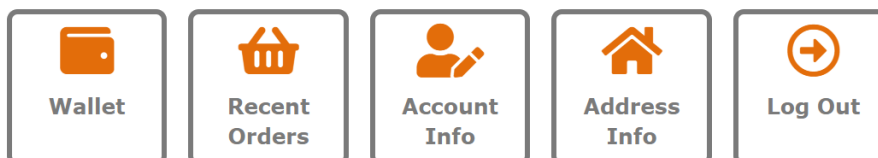
PLEASE NOTE

The “BONUS” will be added manually. For this reason, we ask for your understanding, that this might take a few days.

If you now go back to “My Wallet” you will see that the money has been add to your balance. Also, you can see your transaction and the added “BONUS”.

MY ACCOUNT

Hello BlocBox, ready for your next session?



Step 2: Booking sessions with your Wallet

Now that we have money on our Balance, we can use it to book sessions. Just book the session as usual. Make sure that you are logged-in! Then when you get to the “Checkout” page on the right side you can select the payment options. Make sure to select the “Wallet Payment” option.

The screenshot shows a checkout page with a form on the left and a summary on the right. The form contains the following fields:

- Company name (optional): BlocBox
- Street address *: Bogen 83
- Postcode / ZIP *: 6020
- Country / Region *: Austria
- Email address *: info@blocbox-training.com
- Phone *: 06123456789
- Terms of Use *: Yes, I confirm that all participants will sign the Terms of Use before joining the climbing session at the BlocBox. The Terms of Use will be available after your order and in the facility!

The summary on the right shows:

- Single Ticket × 1
- Booked From: 03/05/2024 05:00
- Booked To: 03/05/2024 07:00
- Asset: Bogen 83
- Participants: 1
- Subtotal: € 10,00
- Total: € 10,00 (includes € 1,67 VAT)

The payment options are:

- PayPal or Credit Card
- Wallet payment | Current Balance: € 115,00

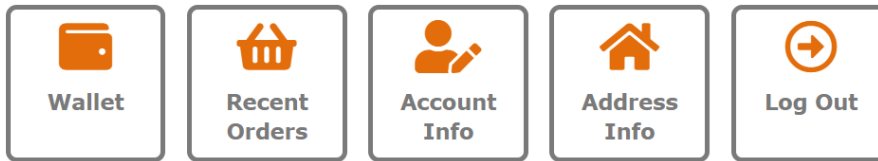
The "Wallet payment" option is highlighted with an orange box and a blue arrow. Below it, there is a "Pay with wallet" button and a note: "Your personal data will be used to process your order, support your experience throughout this website and for other purposes described in our [privacy policy](#)." There is also a checkbox for "I have read and agree with the terms and conditions of BlocBox Training" and a link for "Have a gift card?".

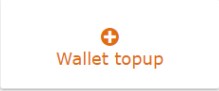
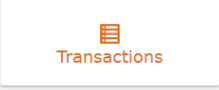
Now select “Place Order” and your session has been booked! You will receive the confirmation mail including the QR-Code as usual. Have fun!!

In addition, you can see a confirmation of the booking in your “Wallet Balance”. Below is a picture of the “My Wallet” page:

MY ACCOUNT

Hello BlocBox, ready for your next session?



My Wallet	
 Wallet topup	Balance € 105,00
	For order payment #6892 02/05/2024 -€ 10,00
	€100,- Wallet Bonus 02/05/2024 +€ 15,00
	Wallet credit through purchase #6890 02/05/2024 +€ 100,00
 Transactions	

Please contact us if there are any questions or complications! We are looking forward to help you!

PLEASE NOTE

The “*BONUS*” will be added manually. For this reason, we ask for your understanding that this might take a few days.